



Technical IT

Technology will only be as effective as the skills of the people installing, operating and using it. So developing skills is vital to maximise the benefit of technology investments.

“Working with QA exceeded all my expectations – they are an innovative partner with leading edge delivery skills.”



Terry Storey | Dell Solutions

Our IT training is all about practical experience, not paper theory. So our courses include a high amount of hands-on practical exercises in our custom IT labs, designed to really test new skills in a safe environment and develop real-world skills.

We work with all major IT software and hardware suppliers to deliver the most extensive curriculum of vendor approved courses and certification.

In addition to technology specific courses we also provide a range of solutions orientated training covering all areas of IT:

Security Information security Encryption Ethical hacking	Data Data communications & networking Ethernet VoIP & convergence IPv6	Programming Java development Visual Basic .NET C# Perl and Python	Web & internet development Building web sites HTML5 and CSS3 JavaScript web programming XML web applications	Database Data warehousing Database analysis
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As the UK's largest and most established provider of IT training, QA has built a reputation for excellence that is second to none. So whatever technology skills you need, you can be confident we can develop the real-world knowledge you need to better manage all aspects of IT.





Our experience

Microsoft

www.microsoft.com



Early adopter partner training with Microsoft

Ensuring partners and early adopters are familiar with new technology at launch is vital to maximising the benefits of innovation. So when Microsoft came to launch their Hyper-V and Systems Centre Virtualisation solutions they turned to QA.

QA have unrivalled knowledge of Microsoft technology and have worked on a number of new launches, so we could harness this extensive experience to develop the most suitable training programme for this technically advanced audience.

Three core courses were designed, written and delivered by us: an overview to the new technology; an in-depth 'deep dive' for experienced Microsoft experts; and a course specifically to cross-train existing VMware experts.

“Hyper-V is a really important product for Microsoft, so building on the expertise of our training partners enables more people to get certified and make the most of this technology. QA was a significant partner for Microsoft in training our early adopter partners and then in taking a strong public schedule of certified courses out to market.”

Gareth Reynolds | Partner Readiness Manager, Microsoft UK



Dell

www.dell.com



Enabling competitive advantage for Dell

With the introduction of Microsoft's Windows Server 2008 and Hyper-V technology, Dell needed to skill and certify its EMEA team of senior solution architects working within its global infrastructure and consulting services division.

QA worked closely with both Dell and Microsoft to develop a unique training programme, combining best practice knowledge transfer with certification. This incorporated training on the new Windows Server as well as inclusion of tailored Dell 'best practice' content to show the complete end solution. To cover people across Europe we also provided mobile exam classrooms to ensure certification could be completed at the end of courses, including eLearning.

This rapid roll-out of training and certification meant Dell was always at the leading edge of IT technology, whilst ensuring Dell 'best practice' was strengthened.

“Working with QA exceeded all my expectations – they are an innovative partner with leading edge delivery skills, who have worked incredibly hard to ensure the whole training programme, both for the individuals involved and for the impact it has had on the wider business, has been a complete success.”

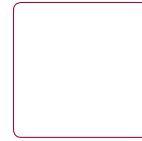
Terry Storey | Dell Solutions

Skills paths and certification

Having developed your IT skills and knowledge the linked certification

Proving your IT knowledge with certifications and accreditations is vital in developing skills and building a career. Certification demonstrates a high-level of quality management and governance, as well as relevant knowledge and skill. Research shows that people with the right qualifications are more confident, faster and more accurate in dealing with IT projects and service issues.

As the UK's largest provider of professional IT skills certification we have wide experience in both providing ongoing certification paths and preparing delegates effectively for exams – whilst making sure these skills are always relevant to real-world use.



	Practicing	Advanced	Expert
Microsoft	<p>MCTS Microsoft Certified Technology Specialist</p> <p>Areas available:</p> <ul style="list-style-type: none"> ■ Windows server ■ Exchange server ■ Enterprise desktop ■ SQL server ■ Support 	<p>MCPD Microsoft Certified Professional Developer</p> <p>MCITP Microsoft Certified IT Professional</p> <p>Areas available:</p> <ul style="list-style-type: none"> ■ Windows server ■ Exchange server ■ SQL server ■ SharePoint ■ System Center ■ Visual Studio ■ .NET 	
Cisco	<p>CCNA Cisco Certified Network Associate</p> <p>Specialism available:</p> <ul style="list-style-type: none"> ■ Security ■ Voice ■ Wireless ■ CCDA Design 	<p>CCNP Cisco Certified Network Professional</p> <p>CCIP Cisco Certified Internetwork Professional</p> <p>Specialism available:</p> <ul style="list-style-type: none"> ■ Security ■ Voice ■ Wireless ■ CCDP Design 	<p>CCIE Cisco Certified Internetwork Expert</p> <p>Specialism available:</p> <ul style="list-style-type: none"> ■ Routing & switching ■ Security ■ Voice ■ Wireless ■ Storage networking ■ Service provider ■ CCDE Design
VMware	<p>VCA VMware Certified Associate</p> <p>VCP VMware Certified Professional</p>	<p>VCAP-DCA VMware Certified Advanced Professional</p> <p>VCAP-DCD VMware Certified Advanced Professional</p> <p>Specialism available:</p> <ul style="list-style-type: none"> ■ Design ■ Operate & Manage 	<p>VCDX VMware Certified Design Expert</p>

	Practicing	Advanced	Expert
Oracle	<p>OCA Oracle Certified Associate</p> <p>Areas available:</p> <ul style="list-style-type: none"> Database 10/11g PL/SQL Solaris Java Standard MySQL 	<p>OCP Oracle Certified Professional</p> <p>Areas available:</p> <ul style="list-style-type: none"> Database 10/11g PL/SQL Solaris Java Enterprise & Standard MySQL 	<p>OCM Oracle Certified Master</p> <p>Areas available:</p> <ul style="list-style-type: none"> Database 10/11g Java
Citrix	<p>CCA Citrix Certified Administrator</p> <p>Areas available:</p> <ul style="list-style-type: none"> Access Gateway XenApp XenServer XenDesktop 	<p>CCAA Citrix Certified Advanced Administrator</p>	<p>CCIA Citrix Certified Integration Architect (Virtualisation)</p> <p>CCEE Citrix Certified Enterprise Engineer (Virtualisation)</p>
Red Hat	<p>Red Hat Certified System Administrator (RHCSA)</p>	<p>Red Hat Certified Engineer (RHCE)</p> <p>Areas available:</p> <ul style="list-style-type: none"> Virtualisation Datacentre Security 	<p>Red Hat Certified Architect (RHCA)</p>
CompTIA	<p>CompTIA +</p> <p>Areas available:</p> <ul style="list-style-type: none"> Network Security Server 		
Security	<p>CompTIA Security+</p>	<p>EC Council Certified Network Security Administrator</p> <p>SSCP Systems Security Certified Practitioner</p>	<p>CEH Certified Ethical Hacker</p> <p>EC Council Certified Security Analyst</p> <p>CISSP Certified Information Systems Security Professional</p>

For full details on the skills paths to reach these certifications go to www.qa.com/certification



Why choose QA for your technical IT training?

- 1 Unrivalled knowledge: we employ over 100 technology and subject experts so our training is always engaging, relevant and highly effective.
- 2 Extensive real-world experience, gained from our team of Principal Technologists and end-user communities across the world, so our courses are focused on real-world deployment and benefits.
- 3 Robust courseware development framework that ensures accuracy of content, consistency of delivery and proven methodology for effective learning.
- 4 Learning formats for every need: from classroom to company specific events to eLearning we can always tailor the right learning to your organisations needs and change programmes.
- 5 Focus on developing practical skills and ability through hands-on labs work, which is immediately applicable in the workplace.
- 6 The biggest range of complimentary courses: from project and service management to professional development, everything to equip your people for maximum business performance.

97.1%

of people who attended our technical IT courses would recommend them to others

- 7 Success transforming all organisations from small businesses to blue-chip corporations, local authorities and Government departments – you can be sure we understand skills in your area of business.
- 8 The UK's biggest network of training centres means more dates, greater choice and lower overall cost to your business – spend time and money on training, not travel.
- 9 91% of our delegates say their training will improve their job performance.
- 10 The #1 overall learning choice for more companies in the UK than any other provider.

The widest range of IT training

Technology never stands still, so our range of courses is constantly evolving to support the evolution of IT and business strategies. We work with all major IT software and hardware vendors to deliver the most up-to-date and accurate range of training courses.

Adobe
Apple
AppSense
BlackBerry
Blue Coat
Check Point
Cisco
Citrix
CompTIA
Crossbeam
F5
HP
IBM

Java
Juniper
Microsoft
MySQL
NetApp
Novell
Oracle, inc Sun, Java & MySQL
Red Hat, inc JBoss
SAP
Symantec
VMware
Websense
WireShark

Innovation in learning

We provide courses in a range of innovative delivery formats, to make it easier for you and your people to access the required training needed, when and where it is needed.



Classroom training: led by experienced tutors in our purpose designed training centres with full IT labs for hands-on experience.



Virtual courses: the full interactive learning experience in an online classroom, giving flexibility to fit your schedule and location. Find out how our courses work at www.qa.com/virtual



eLearning: complete training at your own pace, from wherever you want.



Why QA?

Transforming performance through learning

QA provides the most complete range of training courses and learning services available in the UK.

Our unrivalled range of training solutions helps people and organisations build their skills to gain real, lasting benefits. The sheer quality of what we do can be experienced at every level, from the professionalism and expertise of our people, through to our innovative solutions and services.

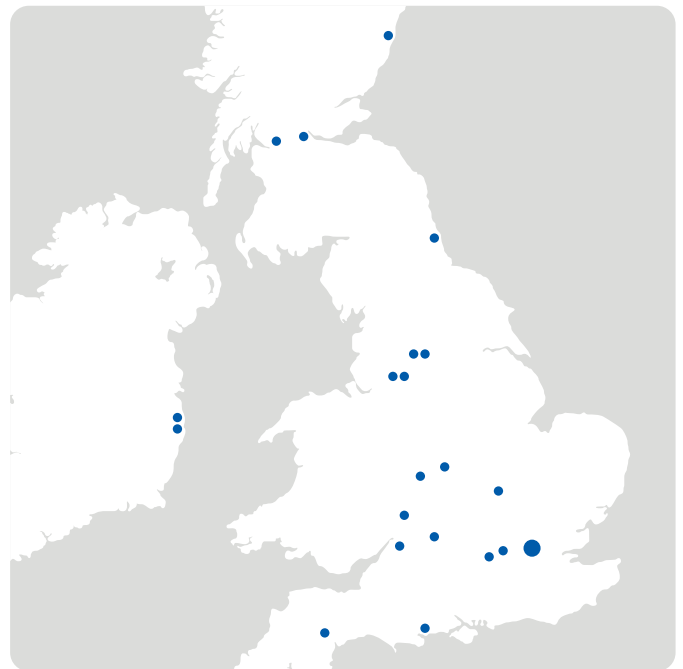
We have a local presence within a nationwide infrastructure. As the largest provider of training in the UK, we benefit from a large community of consultants who have many years real-world experience in IT.

With training centres in prime city centre locations round the country from Bristol to Aberdeen and across London you can spend your budget on training, not expensive travel.

Our pledge is that our highly engaging courses and learning programmes will make a real difference to each and every person in your organisation, helping to drive your business forward.

With a 20 year track record of helping organisations across all business and public sectors, we are the training partner of choice for organisations such as British Airways, Unilever, Nationwide and Defra.

Let us show how you can be next.



Authorized Learning Center



Contact QA

QA – the UK's leading training company

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