



Project and programme management

Forward-thinking organisations know that competent individuals drive improved business performance and bottom line benefits.



Projects, programmes and portfolios are key to an organisation's future, whether developing new products, delivering client solutions or restructuring divisions.

Delivering business change and realising benefits consistently requires competent individuals and the right support structure.

As the UK's largest and most established provider of project management training, QA has built a reputation for excellence that is second to none. We work with clients across all industry sectors to develop the skills and support structure needed to help organisations manage projects, programmes and change of all kinds and sizes more effectively.

“We selected QA as our training provider due to their industry experience, cost effective delivery and their desire to help us achieve a higher level of project maturity within the organisation.”



Kevin Fletcher | Strategic Planner, Manchester City Council





QA is the largest global provider in PRINCE2®, MSP®, M_o_R®, P3O® and APMG-International's Change Management Foundation

Source: APMG, Jan-Jun 2011



Our range of training and certification courses cover all areas of project and change management and include:

Project management

- PRINCE2®
- Agile, Scrum and DSDM Atern project management
- APM Association for Project Management
- PMI Project Management Institute
- ISEB certificates in project management
- Core skills and specialist courses
- Green Project Management™

Programme and portfolio management

- MSP® Managing Successful Programmes
- MoP™ Management of Portfolios
- P3O® Portfolio, Programme and Project Offices
- PPS Programme and Project Sponsorship
- MoV® Management of Value

Risk and change management

- M_o_R® Management of Risk
- PCM Principles of Change Management
- APM Risk Level 1 & 2

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For individuals

At QA we help people successfully manage project and programmes in real-world situations and challenges by ensuring our training courses are delivered by industry experts. That's why our certification pass rates are consistently above average. We aim to engage and enthuse our delegates.

97.1%

of people who attended our project management courses would recommend them to others

We deliver the widest range of certification and non-certification courses in the UK in all areas of project, programme, portfolio, risk and change management.

For your team

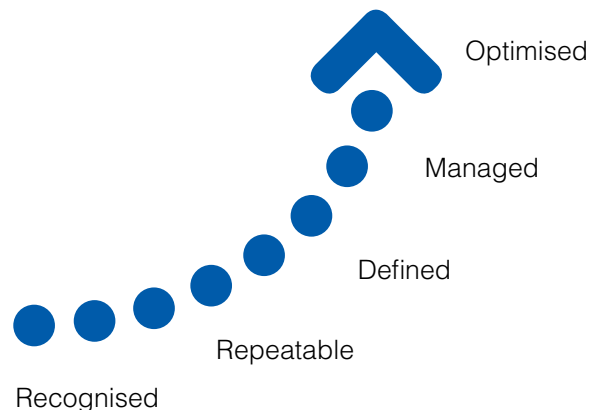
QA are specialists in learning and development solutions to improve the competence of project professionals. We can help you benchmark knowledge, skills and experience and support continual professional development for all levels and roles in your organisation.

Unilever has deployed QA blended and eLearning as part of their consistent global project management approach, being rolled out to their 3,000 strong IT community.

Unilever

For your organisation

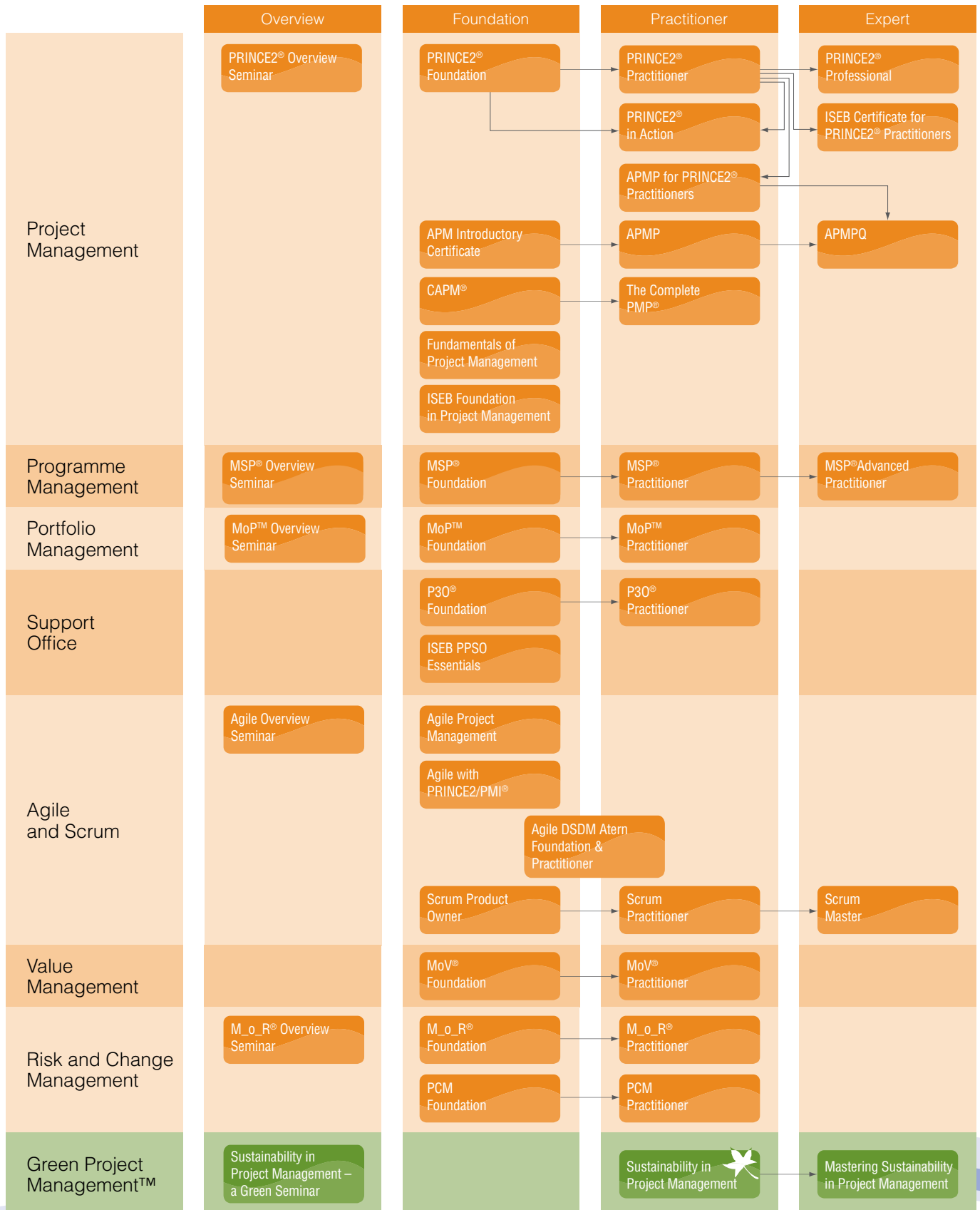
QA consultants are leaders in the implementation and re-energising of project, programme and portfolio offices and support services. We can design and evolve your project delivery method to improve adoption and governance. Our experts can assess your current project delivery performance and support the implementation of capability improvement plans.



For more information on our **Learning Consultancy** visit www.qa.com/pmlc or see our "Transforming Project Performance" brochure.

Pathway to certification

Most of the project and programme management courses we provide have a certification path, providing validation of skills and techniques learnt. Furthermore, as the largest provider of project and programme management certification, with market leading pass rates, you can be certain of your training investment with QA.



For full course information see www.qa.com/ppm

PMI, Certified Associate in Project Management (CAPM) and Project Management Professional (PMP) are registered marks of Project Management Institute, Inc. PRINCE2®, MSP®, M_o_R®, MoV® and P30® are registered trade marks of the Cabinet Office. MoP™ is a trade mark of the Cabinet Office. All third-party trademark rights acknowledged.

Our experience

Manchester City Council

 www.manchester.gov.uk

Measurably improving project delivery in Manchester.

We worked closely with Manchester City Council to drive its 'Manchester Method' across an increasingly diverse range of projects.

The learning experience was designed to maximise participation, employing a practical approach that led delegates through relevant examples, as well as discussion of issues faced in their roles and how the method could be applied to help these situations.

The programme has delivered some significant benefits, including a 30–34% increase in the number of projects delivered within

agreed time and cost parameters over the last five years, meaning 92-95% of projects are now delivered within tolerances. A big contributor to success has been the cultural change at MCC, with teams displaying a more structured approach to realising benefits, with capture, review and assessment taking place throughout the project lifecycle.



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Diageo

 www.diageo.com

Enabling global project excellence for Diageo

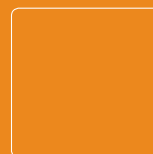
Achieving consistently high project management skills and outputs is vital across a global organisation, so QA had a key role in Diageo's Project Excellence Programme, based on Project Management Institute (PMI®) methodology.

To identify the individual training needs across a large team we used a sophisticated on-line training needs analysis tool, totally focused around PMI, to assess the project management competencies of Diageo's teams. This provided the basis for the project management training programme that we worked with Diageo to deliver, including focused content and roll-out.



Providing continuous learning and development

After employees attended initial project management overview courses, our instructors kept in touch to provide support, help and advice applying skills to real-world projects. Key project managers then attended more intensive training, leading to the internationally-acknowledged Project Management Professional (PMP®) certification. In total we have trained over 400 people across the UK and Africa, helping to enable Diageo to retain its competitive advantage.



www.qa.com/casestudies



Why choose QA for your project and programme management skills?

- 1 Europe's largest team of experts and most extensive portfolio of courses and certifications.
- 2 Innovators in learning and development solutions with a wide range of flexible learning options including classroom, eLearning, virtual, smart phone apps and blended.
- 3 Unrivalled experience in all industry sectors including SME, blue-chip and local and central government.
- 4 National network of high quality venues, above average pass rates and a delegate experience that 97.1% of delegates would recommend to others.
- 5 We are the #1 learning solutions partner of choice for more companies than any other provider.

Innovators in learning

We provide a range of innovative delivery formats, to make it easier for you and your people to access learning and development activities, when and where they are needed.



Classroom training: Led by experienced tutors in our UK-wide, purpose designed training centres, including residential options, or at your premises.



Virtual courses: giving the full interactive learning experience of an online classroom, in the comfort of your office or home. Great for dispersed project teams. Find out how our courses work at www.qa.com/virtual



eLearning: For you to complete at your own pace, and from wherever you want. Off-the-shelf and bespoke options are available. Visit the eLearning demos at www.qa.com/eLearning



Apps: The world's first APMG accredited reference resource for PRINCE2 project managers. Handy instant reference on the job and support for exam preparation. Find out more at www.qa.com/apps



association for
project management
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Accredited



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Why QA?

Transforming performance through learning

QA provides the most complete range of training courses and learning services available in the UK.

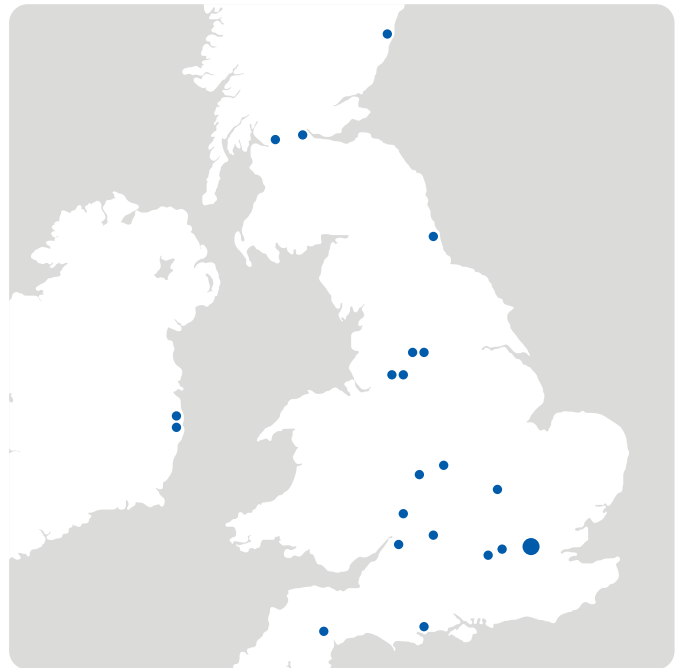
Our unrivalled range of training solutions helps people and organisations build their skills to gain real, lasting benefits. The sheer quality of what we do can be experienced at every level, from the professionalism and expertise of our people, through to our innovative solutions and services.

We have a local presence within a nationwide infrastructure. As the largest provider of training in the UK, we benefit from a large community of consultants who have many years real-world experience in project and programme management.

With training centres in prime city centre locations round the country from Bristol to Aberdeen and across London, you can spend your budget on training, not expensive travel.

Our pledge is that our highly engaging courses and learning programmes will make a real difference to each and every person in your organisation, helping to drive your business forward.

With a 20 year track record of helping organisations across all business and public sectors, we are the training partner of choice for organisations such as British Airways, Unilever, Nationwide and Defra.



Contact QA

QA – the UK's leading training company

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